



SANGEETHA RAJENDHRAN

Senior Quality Associate — CPC, CRC (AAPC)

Certified Medical Coder (CPC, CRC – AAPC) with 4.7 years of experience in medical coding, auditing, and healthcare revenue cycle management, including UAE RCM operations. Proficient in ICD-10-CM, CPT, HCPCS, HCC Risk Adjustment, and OP coding, with a solid record in clinical documentation review, coding audits, and accuracy and compliance validation. Strong foundation in medical terminology, anatomy, and physiology. Familiar with DHPO, DHA, Shafafiya, Riayati, and eClaimLink portals, and experienced in payer-oriented claims and reimbursement workflows.



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Dubai, U.A.E.

CORE COMPETENCIES

Medical Terminology, Anatomy, and Physiology

Chart Analysis and Clinical Interpretation

Data Integrity and Workflow Coordination

Clinical Documentation Review

CPT and HCPCS Procedure Coding

ICD-10-CM Diagnosis Coding

HCC Risk Adjustment

OP Coding

Productivity Management and Teamwork

Claims Review and Reimbursement Support

Coding Audits and Accuracy Validation

Query Resolution

UAE RCM Workflows

WORK EXPERIENCE

Senior Medical Coder & Auditor

Access Healthcare

2025 – 2026

- Performed medical coding and auditing activities within healthcare revenue cycle management (UAE RCM) workflows.
- Reviewed clinical documentation and coded diagnoses and procedures using applicable ICD-10-CM and CPT concepts.
- Conducted coding audits to identify errors, inconsistencies, missing documentation, and opportunities for correction.
- Validated coding accuracy, documentation support, and compliance with established coding and quality guidelines.
- Reviewed claims and coding-related information to support accurate healthcare billing and reimbursement processes.
- Identified coding discrepancies and provided appropriate corrections based on documentation and coding requirements.
- Maintained quality, accuracy, and productivity standards while handling healthcare records.
- Supported UAE-focused RCM processes and developed practical understanding of payer-oriented healthcare workflows.

Medical Coder

CorroHealth

2022 – 2025

- Reviewed clinical documentation and assigned appropriate ICD-10-CM diagnosis codes based on documented conditions.
- Applied CPT coding concepts for accurate reporting of documented healthcare services and procedures.
- Worked with HCC Risk Adjustment concepts to identify and capture documentation-supported chronic conditions.
- Validated diagnosis specificity and clinical support while reviewing medical records for coding accuracy.
- Applied medical terminology, anatomy, and physiology knowledge to interpret provider documentation.
- Followed coding guidelines, project instructions, and quality standards while meeting productivity expectations.
- Identified coding discrepancies and supported correction of coding issues through appropriate review processes.

EDUCATION

Bachelor of Science (B.Sc.) in Biotechnology

Vivekanandha College of Arts and Sciences for Women, Namakkal

CERTIFICATIONS

Certified Professional Coder (CPC) – AAPC

Certified Risk Adjustment Coder (CRC) – AAPC

PROFESSIONAL SKILLS

Coding Expertise: ICD-10-CM, CPT, HCPCS, HCC Risk Adjustment, Documentation Review, Coding Audits
Clinical Knowledge: Medical terminology, anatomy, physiology, clinical interpretation, chart analysis
Compliance & Quality: Compliance adherence, accuracy improvement, guideline application, reporting support
Revenue Cycle Management: UAE RCM workflows, claims review, reimbursement support, query resolution
Portals & Systems: DHPO, DHA, Shafafiya, Riayati, eClaimLink
Other Strengths: Data integrity, workflow coordination, teamwork, productivity management

LANGUAGES

- English
- Tamil
- Malayalam