

SHAHANA SHERIN KM

CERTIFIED MEDICAL CODER AAPC (ID: 02035684)

shahanaasherinkm@gmail.com | +971-52-154-1458 | Dubai,UAE



SUMMARY

I'm a Certified Professional Coder (CPC) with 2 years of hands-on experience in medical coding and healthcare documentation. I specialize in accurately assigning ICD-10, CPT, and HCPCS codes for different procedures and diagnoses, helping ensure correct billing and compliance. I'm also experienced in audits, quality checks, and the revenue cycle. I'm looking to bring my skills to a healthcare team where I can keep growing and making a difference.

KEY SKILLS

- ICD-10-CM, CPT, HCPCS Level II Coding
- Medical Billing & Insurance Claim Processing
- Electronic Health Records (EHR) Systems
- Audit & Quality Assurance
- Medical Terminology
- Strong Analytical & Problem- Solving Skills
- Excellent Attention to Detail & Accuracy
- Healthcare Compliance (HIPAA, CMS, DHA, HAAD)
- Revenue Cycle Management (RCM)

WORK EXPERIENCE

Certified Medical Coder , Optum Health and Technology India Pvt Ltd **May 2023 - Mar 2025**

- Handled over **700 patient records each month with 98% accuracy**, helping ensure fast and correct payments.
- Collaborated with doctors to resolve coding issues, boosting claim approvals by 15%.
- Checked medical charts carefully to reduce mistakes, cutting down coding errors by 90% and improving record quality.
- Kept up to date with changes in ICD-10, CPT, and HCPCS codes, and followed the latest healthcare rules and standards..
- Verified medical codes for accuracy and compliance with insurance and government guidelines

UAE Medical Coding Internship [Thriving RCM Solutions & Medical Coding]

- Gained 6 Months experience with Cortex software for patient registration and claims processing.
- Acquired expertise in **UAE healthcare regulations**, revenue cycle management, and insurance auditing.
- Worked on **denial management, dental coding, and claims reconciliation**, enhancing efficiency in **Medical Billing procedures**
- Managed insurance claims submissions and denial appeals, successfully overturning 80% of rejected claims. Developed knowledge of **HAAD & DAMAN** adjudication rules, and physiotherapy coding.

EDUCATION

Certified Medical Coder & Billing

Cardea Healthcare Solutions

2022 - 2023

Bachelor of Arts in English Language & Literature

Calicut university

Aug 2018 - Jun 2021

VISA STATUS

Visiting visa : 15/07/2025

Language : English , Malayalam, Hindi, Tamil, Arabic [read & write]